

Customer Success Story

A Homeless, 32 Year-old Mother of Five Gets the Help She Desperately Needs

Amy had been diagnosed with MS and Lupus. She was partially blind in one eye and homeless, living on the couches of multiple family members. When Amy lost her job, she lost her insurance, so she went for a long time without critical medical treatments. To make matters worse, Amy's SSA consultative exam wasn't particularly favorable. She was young, and her medical records were old.

Amy received notice that that hearing date had been set. It had been almost a year since Amy's attorney filed her appeal, and Amy had only one chance to prove her claim in front of a Judge. It was going to be a challenge.

Finally, the day of Amy's hearing had arrived. Unfortunately, an emergency arose, and Amy could not come to the hearing. Missing a hearing is very serious, and the judge will almost always dismiss the claim if the claimant isn't there to tell their own story. Amy's attorney explained the horrible situation and presented the case to the Judge alone. Beating all odds, the judge ruled in Amy's favor and approved SSDI benefits.

On the surface, this was a big win, but what did it really mean? It meant Amy had a steady income again plus medical coverage for herself and her five children. It changed their lives.

